

Cancellation type	Refund type
Cancellation of forum or dinner due to insufficient numbers (Cancellation by event organiser)	100% Refund. (see note below)
Cancellation from forum or dinner made prior to 4 September 2018 (two weeks prior to forum commencement) (Cancellation by attendee)	90% Refund. A 10% cancellation administration fee is charged.
Cancellation from forum or dinner made after 4 September 2018 (two weeks prior to forum commencement) (Cancellation by attendee)	0% Refund. No refund will be provided for cancellations made after 4 September 2018 for the forum or dinner.
Failure to attend forum or dinner	0% Refund. No refund will be made for attendees who fail to attend the forum or dinner.

Please note: Online credit card payments will be refunded as soon as possible after the cancellation occurs.

Note: In the event of the forum being cancelled, The Department of Transport and Main Roads' are not liable for any other expenses that may be incurred.

If you have any questions on the type of cancellation please contact etforum2018@tmr.qld.gov.au